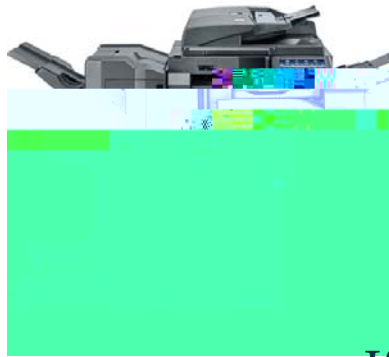


COPIER SERVICE CALL ESCALATION PROCESS:



If your copier is not printing, scanning or if your computer is not communicating with the copier please call CCPS Helpdesk.

If your copier has any of the following issues please call or email DEX Imaging.

Paper Jam
Toner Streaking



DESKTOP PRINTER SERVICE CALL ESCALATION PROCESS:



™ If your desktop printer is not printing, scanning or if your computer is not communicating with the printer please call CCPS Helpdesk.



™ If your desktop printer has any of the following issues please call or email DEX Imaging.
™ Paper Jam
™ Toner Streaking
™ Quality Issues

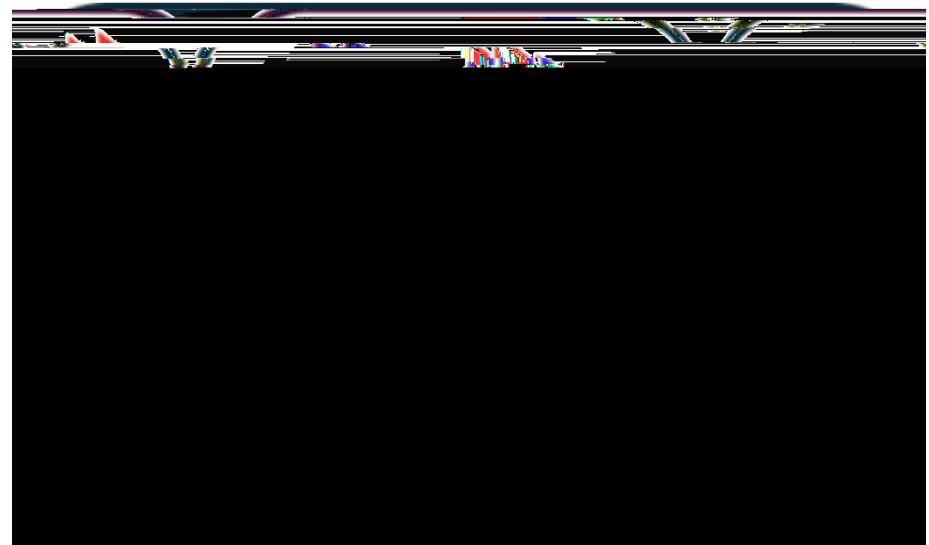


DEX Imaging Service and Support Options

866-350-7900 | Supplies-FL@DEXimaging.com | DEXimaging.com/Service

You can place a service call using any of the options listed above. By phone, email or the DEX Portal. You will need to include the following information in that request:

1. ID Number on the tag on the Front of Machine.
2. Your Name, Address, Email, and Phone Number
3. The issue that you are having with the machine.



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EX\ 0)3 &OLFN

0IJ 1DPH 8QLW 3ULFH WR
0RGHO EX\ 0)3 0RQR &OLFN &RORU &OLFN

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8QLW 3ULFH WR
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0IJ 1DPH 8QLW 3ULFH WR
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